Community Resilience Plan

PLAISTOW & IFOLD (including Shillinglee and Durfold Wood) and LOXWOOD

2026

IMMEDIATE ACTIONS (FIRST 10 MINUTES)

- Ensure **personal safety**
- Call **999** if required
- Notify **CDC Emergency Planning** (01243 534616) or **CDC Duty Officer OOH** (01243 785339)
- Contact Volunteer Coordinators
- Begin **Incident & Decision Log**
- Complete initial **M/ETHANE**
- Consider **CRC activation** (Winterton Hall / Kelsey Hall / North Hall)

M/ETHANE – FAST FORM (Report format for contact with CDC)

- **M – Major Incident?** Yes/No; Local/County
- **E – Exact Location:** Postcode + description
- **T – Type:** Fire / Flood / Accident / Gas leak / etc
- **H – Hazards:** e.g., "unstable buildings / chemicals / flooding"
- **A – Access:** Road blockages, RVP
- **N – Numbers:** Casualties, evacuees, houses affected
- **E – Emergency Services:** Present / required

COMMUNICATION STRUCTURE

Resilience Lead → CDC → Strategic Volunteers → Community

Comms methods:

- Phone / text
- WhatsApp group
- Two-way radios
- Face-to-face at Centres (Village Hall)
- Church Bells /Klaxons/ Loud Speakers.

CR Centres FUNCTIONS

- Central coordination point
- Information collation & display
- Volunteer deployment
- Liaison with CDC
- Temporary safe gathering point

Approved Rest Centres :

- Winterton Hall
- Kelsey Hall
- North Hall

KEY RISKS – FIRST ACTIONS

Electricity Failure – Check extent; contact UKPN; CRC if prolonged **Flooding** – Monitor EA; deploy defences; communicate levels; CRC if needed **Gas Failure/Leak** – Confirm outage; support evacuees; CRC if cold **Heavy Snow/Cold** – Coordinate clearance; check vulnerable residents **Fire** – Support evacuees; temporary shelter **Water Failure** – Coordinate bottled water delivery

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COMMUNITY COMMUNICATION CHANNELS

- Noticeboards (Shillinglee, Durfold Wood, Plaistow, Winterton Hall, Ifold, Station Rd, Loxwood)
- Posters in shops
- Leaflets
- Church newsletter
- Parish Council websites
- Facebook / E-News
- Church Bells, Klaxons, Loudspeakers

CRITICAL CONTACT NUMBERS

999 – Emergency **101** – Police **111** – NHS **CDC Switchboard:** 01243 783166 **CDC Emergency Planning:** 01243 534616 **CDC Duty Officer OOH:** 01243 785339 **UK Power Networks:** 0800 316 3105 **National Gas Emergencies:** 0800 111 999 **Southern Water:** 0330 303 0368 **EA Incident Hotline:** 0800 80 70 60 **EA Floodline:** 0345 988 1188

ESSENTIAL KIT FOR STRATEGIC VOLUNTEERS

- Radios
- Hi-Vis
- Torches
- Clipboards & pens
- Spare M/ETHANE forms
- Spare Incident Logs
- Parish map
- Printed plan